



PALM COURT

Hotel - Bothy - Events

Thank you for choosing to spend the night here at The Palm Court Hotel. We hope that you will find your room comfy, cosy, and kitted out with everything you need for a great stay. The following pages should provide you with any additional information you may need during your stay, plus handy hints and tips to make the most out of your time with us.

A WARM WELCOME

Whether you are here for business and looking for a quiet corner to work from, or joining us as a wedding guest of one of our lovely couples, you are guaranteed the same friendly service and attention to detail that we have become known for.

Should you find yourself peckish or in need of a good old fashioned nightcap, you are always welcome in our Bothy Bar & Restaurant, which serves up classic pub fayre with a twist alongside a whole host of gins, whiskies and more.

I would like to wish you the most pleasant stay, if we are fortunate enough to cross paths during your stay here, I do hope we get a chance to introduce ourselves in person.

If you require anything during your stay, please speak to a member of the reception team, we are located on the ground floor of the main building.

Warm Regards,

Beverley Hartley, General Manager



GET IN TOUCH

Reception


There is someone to help 24 hours a day. Our reception team is available from 7am to 11pm with our night-porter available out with these hours. Please do not hesitate to contact us by dialling '0', or visit us on the ground floor of the main building.


Telephone Tips

Please note, our telephones provide an internal communication service. Should you wish to make a local call, this can be arranged from reception free of charge.

Let's Get Social

Don't forget to follow us on social media to keep up to date with all the goings on here at the hotel.

 [thepalmcourthotel](#)

 [Palm Court Hotel Aberdeen](#)

WHEN IT'S TIME TO SAY GOODBYE

Check Out

Check out time is normally 11am, but if you would like a longer lie please contact reception who will do their best to arrange it for you. Please note there will be an additional charge of £10 per hour up to a maximum of 1pm, subject to availability.

Luggage Store

Complimentary luggage store can be arranged by contacting reception, and will be offered on a first come first serve basis.

Feedback

We do hope you enjoy your stay with us, and would really appreciate if you could take the time to provide us with valuable feedback. If you had a great stay, please do share it with a review on Tripadvisor.

STAY SAFE

Fire Alarm

The alarm is tested every Monday at 10.30am. This test will last approximately 1 minute and will be a continuous ring. There is no need to evacuate the hotel during a test.

Fire Escape

Please check where the fire alarms and break glass points are located in the interest of your own safety. Behind the door of your bedroom you will find clear floor plans of the hotel and your location detailing the nearest exit and fire assembly point. Please familiarise yourself with this information.

Should you hear a continuous two-toned siren, please evacuate the building as quickly and calmly as possible to the assembly point which is located at the front car park. Please close all doors behind you. Do not stop to pick up belongings. Do not re-enter the building until authorised to do so.

A roll call of all residents and staff members will be taken at the assembly point. If you have any hearing or sight problems, mobility difficulties or issues which may make it difficult to evacuate the building in the event of an emergency, please notify us as soon as possible so that we can assist you.

MINI BAR

<i>Smirnoff Vodka</i>	£4
<i>Gordons Gin</i>	£4
<i>Famous Grouse Whisky</i>	£4
<i>Single Serve Wine (Red, White, Rosé)</i>	£5
<i>Peroni</i>	£3
<i>Peroni GF</i>	£3
<i>Budweiser</i>	£3
<i>Pepsi Max</i>	£2
<i>7up free</i>	£2
<i>Pepsi</i>	£2.50
<i>Redbull</i>	£2.50
<i>London Essence Tonic/Slimline</i>	£1.50
<i>Pringles</i>	£1.50
<i>Dairymilk</i>	£1
<i>Nuts</i>	£1



IN ROOM AMENITIES

Wifi

Complimentary high speed WiFi is available throughout the hotel, the network name is Palm Court Guest and our secret password is 'GUEST54321'

TVs

Your TV will be set on standby upon arrival. Please press the power button on the remote control to activate your television set

Soap Co. Toiletries

Here at the The Palm Court Hotel, we want to give you products that make you feel great. That's why we exclusively offer our guests luxury The Soap Co. products in our bathrooms. Expertly crafted in small batches, this multi award winning brand is vegan and 100% cruelty free. But that's not all – The Soap Co. is a social enterprise, which means they provide meaningful employment for people with disabilities all over the UK.

Hair Styling

You will find a hair dryer in the drawer of your dressing table or wardrobe.

Ironing

An iron and ironing board have been provided for you in your room.

Tea & Coffee

Your room comes equipped with a kettle, tea, coffee and fresh milk, which you will find in your mini bar. Should you wish to have a pot of tea or coffee sent to your room instead, please call reception on your direct dial phone.

Newspapers

Reception will also be happy to arrange delivery of your choice of national newspapers. The publication will be delivered to your room and left outside the door. Please note this is a chargeable extra. Alternatively, a selection of daily newspapers can be found within our Bothy. These are for the benefit of all our guests to enjoy.

Housekeeping

Our Palm Court Housekeeping team will refresh your bedroom between the hours of 9am and 4pm. Please note, should you have the 'Do Not Disturb' sign displayed we will respect your wishes.

Little Extras

Should you require anything else to make your stay as comfortable as possible, we can provide in room extras from baby cots to wine & chocolates, just ask.



ADDITIONAL AMENITIES *(JUST ASK)*

Forgot Something?

Reception has stock of commonly forgotten items available upon request. These include toothbrushes, vanity kits, sewing kits and shoe cleaning kits.

Doctors & Dentist

If you require medical assistance, please speak to a member of the reception team who will be able transfer you to NHS24 as required.

Flowers

Our team are happy to arrange fresh flower deliveries direct to your room.

Foreign Exchange

Foreign exchange is available locally at a number of nearby banks and post offices.

Golf

Scotland is the home of golf. If you fancy a quick round or the full 18 holes on some of the oldest and best courses in Aberdeenshire, contact our reception team.

Religion

Scheduled services and special service times for all places of worship within the local vicinity can be obtained from our reception.



OUT & ABOUT

Getting Around

Aberdeen is served by excellent road, rail and air services. Palm Court Hotel is located in the West End area of Aberdeen, only 15 minutes from Aberdeen Airport, 18 minutes from AECC and 10 minutes from local rail and bus stations.

Car Hire

Our reception team will be delighted to help you if you are looking to hire a car while you are with us. Please note you will be required to present a valid driver's license and credit card.

Car Parking

We offer free car parking to all our guests, unfortunately we cannot guarantee or reserve a space, as this is on a first come first served basis. There is free on-street parking in the local area, please ask a member of the team for additional information. Throughout the year, due to special events, the car park may be closed.

Please park responsibly with consideration for others using the designated spaces. In an emergency a fire engine/ ambulance may require access. The Palm Court Hotel cannot assume responsibility for any loss or damaged sustained while your vehicle is on the premises.

A map of the city which has all major points of interest on it can be found on the reverse side of your Booqi keycard holder.

EATING & DRINKING

Breakfast

A full Scottish breakfast menu is served alongside a continental buffet in The Bothy from 7am until 9.30am Monday to Friday and from 8am until 10.30am Saturday and Sunday.

If you'd prefer an early/late or takeaway breakfast instead, simply let us know.

The Bothy Bar & Restaurant

Housed right here within The Palm Court, The Bothy is open from 10am until midnight Monday to Saturday, and noon until midnight on a Sunday. Food is served all day until 9.30pm, and you can choose to eat in our friendly bar or atmospheric restaurant area, complete with wraparound external terrace.

We are family friendly in the bar until 8pm, with kids menus, high chairs and toys always available for little ones.

The Bothy does fill up quickly, so we do recommend booking your table in advance by calling '0' on your telephone.

Room Service

We offer this service throughout normal dining hours, to place your order please dial '0' from your telephone. Should you wish to dine out of hours, please speak with the manager on duty who will do their best to accommodate.

As a guest, you may charge food and drinks to your room for convenience. You will be asked to verify your name and sign a receipt.

Further Afield

Aberdeen offers an abundance of culinary options to suit all tastes and budgets. If you are looking for traditional Scottish Fayre and a great pub atmosphere, we recommend the Illicit Still. This atmospheric bar shows all major live sports, and is known for its hearty and homely dishes.



NIBBLES

Artisan Bread <i>Extra Virgin Olive Oil & Balsamic</i>	£3.45
Bothy Noccerella Olives	£3.45
Baked Camembert (FOR 2 PEOPLE) <i>Artisan Breads, House Pickles & Olives</i> <i>Add 2 Glasses of House Wine for £5</i>	£12.95

STARTERS

Soup of the Day (V) <i>Herb Oil</i>	£4.95
Haggis Poppers <i>Burnt Onion Purée</i>	£5.45
Salmon Fish Cake <i>Pickled Cucumber</i>	£6.95
Buffalo Popcorn Chicken <i>Blue Cheese Sauce</i>	£6.95
Oak Aged Feta Salad (V) <i>Baby Beetroot, Apple, Raspberry Vinegar</i>	£6.95
Pork & Apple Sausage Roll <i>Cheddar Mash, Gravy</i>	£6.95
Falafel Bites (VG) <i>Red Pepper Coulis</i>	£5.45
Braised Chorizo <i>Cider, Parsley, Sourdough</i>	£6.95

MARKET MENU

Monday – Friday | 12pm – 6:30pm

2 Courses £14.95

3 Courses £17.95

SUNDAY ROAST

Every Sunday

Enjoy our roast sirloin of beef for £12.95. Add a glass of wine for £4.

MAINS

Beetroot & Ricotta Tortellini (V) <i>Lemon Crème Fraîche, Rocket</i>	£12.45
Corn Fed Chicken Breast <i>Tallegio & Tomato, Garlic Crushed Spuds, White Bean & Bacon Gravy</i>	£14.45
Sea Reared Trout <i>Chorizo, Kale, Ratte Potato, Gremolata</i>	£15.95
Duck Breast <i>Roast Sweet Potato, Bok Choy, Orange Dressing</i>	£16.95
Crispy Thai Noodle Salad (VG) <i>Edamame, Carrot, Cucumber</i> <i>Add Grilled Marinated Chicken £2.95</i>	£9.95
Crab & Crayfish Salad <i>Pink Grapefruit, Basil, Peppery Leaves</i>	£11.45

HOME COMFORTS

Haddock & Hand Cut Chips <i>Seaweed Tartare Sauce, House Pickled Onions, Minted Peas</i>	£13.95
Chicken & Ham Hock Pie <i>Baby Carrots, Puff Pastry, Hand Cut Chips</i>	£12.95
Aubergine & Lentil Dhal (V) <i>Coriander Rice, Flatbread, Raita</i>	£11.95
Isle of Arran Haggis <i>Turnip Fondant, Mash Potato, Whisky Cream Sauce</i>	£12.95

SIDES

Hand Cut Chips	£2.95
Sweet Potato Wedges	£2.95
Rainbow Slaw	£2.95
Buttered Ratte Potatoes	£2.95
Arran Mustard Mash	£2.95
Sautéed Kale & Chorizo	£2.95
Med Veg Ratatouille	£2.95
Skinny Fries	£2.95
Green Salad	£2.95

GRILL

All Beef Is 28 Day Dry Aged Beef Served With Chips, Vine Tomatoes & Rocket.

8oz Ribeye	£25.95
8oz Flat Iron	£17.95
<i>Choose Peppercorn Sauce or Gremolata</i>	

BURGERS

Served With Chips & Rainbow Slaw

6oz Scotch Beef Burger <i>Jack Cheese, Pickled Cucumber</i>	£12.95
Panko Fried Chicken <i>Applewood Smoked Bacon, Pickled Cucumber</i>	£12.95
Beetroot Burger (VG) <i>Vegan Cheese, Pickled Cucumber</i> <i>Add Bacon / Haggis / Blue Cheese / Chorizo / Crispy Onions</i>	£11.95 £1.50 Each

DESSERTS

Dark Chocolate Fondant <i>Chocolate Soil, Caramel Ice Cream</i>	£5.50
Salted Caramel Sundae <i>Vanilla & Salted Caramel Ice Cream, Toffee Popcorn</i>	£5.50
Summer Berry Cheesecake <i>Raspberry Ripple Ice Cream, Shortbread</i>	£5.50
Lemon Meringue Pie <i>Raspberries</i>	£5.50
Sticky Toffee Pudding <i>Vanilla Ice Cream, Caramel Sauce</i>	£5.50

PLEASE KINDLY NOTE

Smoking Policy

In support of the Smoking, Health & Social Care (Scotland) Act 2005, we would like to remind guests that smoking is illegal in all enclosed public spaces throughout Scotland. The Palm Court Hotel operates a strict NO-SMOKING policy throughout its interior premises, including hotel bedrooms. This will be enforced with a minimum fine of £50 for anyone found to be in breach of this regulation. Smoking is permitted outside the hotel on our terraced area.

Noise

We kindly ask that you are respectful to your neighbours and fellow guests, and enter and leave your room quietly out with sociable hours. No visitors are permitted within your bedroom after 9pm for fire and safety regulations. Please note non-residents are more than welcome to join us in our restaurant and bar during licensed hours.

Pets Policy

Here at The Palm Court Hotel we understand that dogs are part of the family. We are pleased to be able to offer dog friendly rooms, which are charged at a £15 supplement per dog per stay. Simply book a dog friendly room and your canine friend can also enjoy their trip. Full terms & conditions for bringing your dog can be found on our website.

Chargeable Items

Please note in room items such as adapters, radios and toiletries are chargeable if removed from your room. We understand accidents happen so we ask that you report any incidents if they occur. While we don't normally charge for minor accidental breakages we will fully charge if not reported any broken items, damages and for the replacement and/or making good of any damage caused. Should you have any queries, please contact reception.

GETTING SOME WORK DONE

Work Friendly Space

Should you wish to work out with your room, guests are welcome to work in our bar area, where there is free complimentary high speed wifi, and a range of coffee, cakes and light bites on offer all day.

Meetings & Events

Our four Meetings & Event spaces combine a sense of occasion with all the flexibility and state of the art facilities that you would expect here at The Palm Court.

With a range of spaces to suit all requirements and budgets, our full day packages start from £27 per person.

To enquire about hosting your event at The Palm Court, visit palmcourthotel.co.uk/functions or call 01224 310 351. Alternatively, ask reception to speak to a member of the reception team.

Notes For Next Time

Book Direct

Book your bedroom directly on our website for the best rates and receive a complimentary bottle of Prosecco in your room for arrival.

Simply apply promotional code WEB5 at time of booking to save up to 15%.

Newsletter Sign Up

Don't forget to visit our website and sign up to our newsletter, for exclusive access to offers, special events and lots more.

Gift Cards

If you loved your stay with us, why not give the gift of The Palm Court Hotel to friends and family? We have a range of experiences as well as monetary giftcards available, which can be purchased directly from reception, or via our website.

OUR SISTER HOTELS

In addition to The Palm Court Hotel we have a number of other hotels within our group.

The Scotsman Hotel

20 North Bridge, Edinburgh EH1 1TR

One of Edinburgh's most famous hotels, located on the historic Northbridge overlooking the city.

Murrayfield Hotel

18 Corstorphine Rd, Edinburgh EH12 6HN

Minutes away from Scotland's national stadium and Edinburgh Zoo and home to The Bothy, a stylish Scottish restaurant and bar.

Inn On the Mile

82 High St, Edinburgh EH1 1LL

A boutique hotel located on the historic Royal Mile with a great pub & kitchen serving up hearty dishes and a great atmosphere.

Stay Central

139 Cowgate, Edinburgh EH1 1JS

Located in the heart of Edinburgh's old town in the eclectic Cowgate looking on to the famous Three Sisters bar and courtyard.

Grassmarket Hotel

94-96 Grassmarket, Edinburgh EH1 2JR

Located in the historic Old Town area in the heart of Edinburgh, providing a great base to explore the city.

No. 1 Apartments

23 George IV Bridge, Edinburgh EH1 1EN

A collection of executive serviced apartments housed right here in the heart of the action.

We hope you enjoy your stay...